

## **Trinity Medical Centre – Mission Statement**

### **Our Vision**

To provide high-quality, compassionate, and accessible healthcare that supports the wellbeing of every patient in our community.

### **Our Values**

#### *For Our Patients*

- Offer a welcoming, respectful, and inclusive environment for all.
- Treat every patient with dignity, fairness, and empathy.
- Provide safe, effective, and evidence-based care.
- Promote continuity of care wherever possible.
- Listen to and act upon patient feedback to continually improve our services.

#### *For Our Community*

- Work in partnership with local health providers and community organisations to improve the health and wellbeing of our population.
- Support public health initiatives that benefit our local area.

#### *For Our Team*

- Foster a supportive, positive, and professional workplace.
- Encourage ongoing learning and professional development for all staff.
- Value open communication, teamwork, and mutual respect.
- Promote a culture of kindness, integrity, and excellence.

### **Our Commitment**

We aim to deliver holistic, patient-centred primary care that meets the needs of our diverse community. We continually seek to improve the way we work, ensuring that our services are safe, effective, and responsive.